



Woking Football Club

Laithwaite Community Stadium, Kingfield Road,
Kingfield, Woking, Surrey. GU229AA

COVID-19 Limited Spectated Capacity Volunteer Information



Team: Hartlepool United FC

Date: Saturday 12th December 2020





Dear supporter,

I hope this information pack finds you and your fit and well. The last ten months have been a hard and troubling times for many of us but with the news of a vaccine soon to be released and society beginning to accept social distancing as the new normal, there is hope that life may once return to how it was.

In the meantime, life has gone on for many of us who have been handed the poison chalice of trying to find a way to bring spectators back to the place where we all find a little bit of joy. Be it amongst friends and relatives, the banter with fans on the way to the game, the smell wafting out the changing rooms of ointments and lotions. Or simply the sound of the match ball whacking the back of the goal, the net billowing out and that moment of silence before the wave of emotion and exhilaration washes over the entire red, white and black army!

Goodness I miss it.

Anyway, whatever you reason why you follow the Cards, we are in a position where we can finally start to bring fans back into the Laithwaite stadium and enjoy those emotions. Since July, I have probably put 40-50 hours in every week on top of my full time work life, to make sure we can be as Covid secure as we can possibly be. I have had help, a lot of help from fans, staff and others I have roped in to get us where we are today by painting, building, writing, planning, calculating, more painting and checking every single step of the way.

Where are we? We are ready.....almost.

The next stage is the most critical. We need your help to make sure that everything is a success and most importantly, we keep our players, staff and fans safe. In order to do that we are recruiting a small army of volunteers that will help us as Gate staff, games makers, greeters, arm wavers and so on, for match days at the Laithwaite and Woking FC.

If you are able to give up some of your personal time and help us, you will get to see the game for free and be able to put something into the club which is priceless. Its quite simple, we will not be able to operate without the help of our fans volunteering and getting involved in whatever capacity they can offer. Some people will have longer days than others, some will be more involved. However, every single one of you is essential to the safe execution of match day and making it a success. We really can't do this without your help.



So, what happens next?

Below I have written a list of roles that we need to cover with volunteers. None of these roles are confrontational and you are there purely to help. Security has been stepped up to levels above a normal home tie v Aldershot. Not because of trouble, but because of the new way we will be experiencing football. There are one way systems, limited areas people can go, new protocols to comprehend and all sorts of regulations within the Code of Conduct we all have to follow. The Stewards will do their role while we are there to help guide the way and make sense of the new situation. You will not be alone.

I am more than happy to talk through any roles with you if you call me (numbers at the end) and I will explain what is involved if it's not clear.

We are looking for volunteers for the following roles:

Temperature checkers and health screening – The first person supporters will probably see. This is a simple contactless temperature gun checker to ensure people are not arriving with a fever (training will be given and is very simple with one button).

Gate/ticket checkers – Simply front of house ensuring people have the right ticket and allowing entry.

Direction guides and sanitisers – Once in the ground people will be required to use the hand sanitisers and check in using the app or log their details. We need volunteers to encourage the use of this through natural charm and wit. Also, there to help with enquires or questions.

Direction guides in the LGS – Helping people to navigate the LGS one way system and find their seats. Required before the game and at half time (will be sat in the LGS).

Direction guide disabled area/ family stand – ensuring that people stick to the one way system and are able to navigate their way around.

I have included a map of the ground and the designated posts in yellow for our you to have a look at and try to understand what may be involved and how it 'should' work.

Most roles will require you to be at the ground up to 90 minutes before kick off, with some roles over and done with the start of the game. Others are more involved and you will be required at different stages. They will all allow you to enjoy the match and see first hand what a difference you will make to the experience for hundreds of others.



All we need to know is what roles (above) you would be willing to undertake and when you would be available. Every game will be a challenge to make it work but we are determined to make a success of it with your help. Ideally we would like to get the Hartlepool gate all sewn up by Monday so we have time to iron out the creases or fill those gaps.

I think that's about enough of me at the moment, but like I say, don't hold back if you have any questions, please ask me via email or call me on the number below.

Hope to see you all very soon

Be safe

Nick

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 **WOKING**
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